



AGENDA



















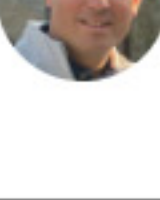

















Event agenda is set in PDT























Monday, August 14

Tuesday, August 15

Wednesday, August 16

12:30pm	Registration Opens <i>Location: Palos Verdes Foyer</i>	
2:00pm - 3:30pm	The Digital Workplace: How to Measure, Manage, and Improve the Employee Experience <p>There are myriad dimensions to an effective, engaged workplace including enhanced productivity, self-service, and stellar onboarding, all within a secure, flexible work environment. Digital support, endpoint and application management, and actionable insights are key. How effectively are you enhancing your employees' experience?</p> <p>Hosted by Compucom</p> <p><i>Pre-registration required</i></p> <p><i>Moderated by</i></p> <div>Charles Pelton, Contributing Editor, CIO, CSO, Network World, Foundry, an IDG Inc. company</div>	Slowcession – Top CIO Imperatives During Market Uncertainty <p>New economic forces post pandemic have created a challenging business environment and it is becoming difficult for CIOs to navigate the current pressures, deliver business outcomes but innovate at the same time. This roundtable will focus on the challenges CIOs face and strategies that can make IT leaders successful in these times.</p> <p>Hosted by KPMG</p> <p><i>Pre-registration required</i></p> <p><i>Moderated by</i></p> <div>Lane Cooper, Contributing Editor, CIO, Foundry, an IDG Inc. company</div>
5:00pm - 6:00pm	Opening Reception <p>Don't forget to pack your competitive spirit & savvy techniques to show off at our opening LARGE game night reception. See everyone on the Palos Verdes Lawn for games, cocktails, and networking!</p>	
6:00pm	Registration Closes <i>Location: Palos Verdes Prefunction</i>	

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Monday, August 14		
Tuesday, August 15		
Wednesday, August 16		
7:30am	Registration Opens <i>Location: Palos Verdes Foyer</i>	
7:30am - 8:45am	Networking Breakfast <i>Location: Palos Verdes Foyer & Terrace</i> Grab a coffee and breakfast while connecting with our sponsoring partners.	
8:45am - 8:55am	Welcome and Opening Remarks <i>Location: Palos Verdes Ballroom</i>  Alicia Shandler , Event Director, IDC / Foundry	
8:55am - 9:20am	Keynote: What's Your Legacy? <i>Location: Palos Verdes Ballroom</i> History. Legacy. Character. Great leadership. Brad Meltzer, the #1 New York Times bestselling author of <i>The Lightning Rod</i> and twelve other bestselling thrillers along with non-fiction books like <i>The Lincoln Conspiracy</i> , draws upon the themes of his books and popular History Channel television shows, to inspire attendees to look at their lives, work, and mission through the lens of legacy.  Brad Meltzer , Best-Selling Author & "America's Historian"	
9:25am - 10:30am	Meet & Greet Photo Opportunity <i>Location: Palos Verdes Ballroom</i> Meet this engaging and inspiring author named as both "America's Historian" and one of "Hollywood's 25 Most Powerful Authors." Brad is the #1 New York Times bestselling author of <i>The Lightning Rod</i> and twelve other bestselling thrillers.  Brad Meltzer , Best-Selling Author & "America's Historian"	Digital Poster Program <i>Location: Palos Verdes Ballroom</i> Select which award-winning projects interest you and visit those digital posters to hear information about the project details. Attendees have an opportunity to ask questions of the award winners and will be able to easily network with small groups of peers who have common interests. This self-directed experience means you can focus your time on projects that are most relevant for you. 9:25am – 9:55am  Supply Chain Resilience Analytics , ABB-Electrification  Sustainable Connectivity , Accenture  Customer Journey , Avery Dennison  Pricing Analytics , Carrier  Cherokee Tribal Citizen Access Portal , Cherokee Nation  Risk Model for Suicide Prevention , Novant Health 10:00am – 10:30am  CarMax Drives Innovation With AI , CarMax  ASpire My Desk , Deloitte  MagnolAI, Lilly's Sensor Cloud , Eli Lilly and Company  Claims Medical Record Digestion and Visualization , The Hartford  Baby Care: Hot Melt Optimization , Procter & Gamble  Network Pass and Easy Switch , T-Mobile
10:30am - 11:00am	Networking Break <i>Location: Palos Verdes Foyer & Terrace</i> Grab a coffee or iced beverage, enjoy the fresh air, and connect with award-winning CIOs and sponsoring partners.	
11:00am - 11:30am	Keynote: Preparing Your Digital Business for AI Everywhere <i>Location: Palos Verdes Ballroom</i> In less than a year, GenAI has simultaneously captured the attention, imagination, and trepidation of technology and business leaders across the world. But Gen AI is just one part of a broader digital journey that organizations have been on for the past decade. At each stage of the digital journey, new leadership skills have been required to evolve business models, culture, and technology investments. In preparation for the next chapter, Meredith will outline the five areas to lead your organization as it prepares for AI Everywhere.  Meredith Whalen , Chief Research Officer, IDC	
11:30am - 12:00pm	The CIO Imperative: Transforming IT for the New Tomorrow <i>Location: Palos Verdes Ballroom</i> The speed of business, increasing adoption of cloud, and advancements in AI are just a few of the catalysts driving the need for IT organizations to transform themselves. The new IT operating model is business-led, cloud-powered, and AI infused opening new horizons for CIOs to focus on enterprise value and growth. Hear research data and insights from PwC explaining how you can turn strategy into action and self-fund value creation using a ZeroOps approach.  Lang Davison , Managing Director, Global Thought Leadership, PwC  Scott Likens , Global AI Lead; US Innovation Lead, Trust Technology Lead, PwC  Tony Morgan , Principal, Managed Services, PwC	
12:00pm - 1:30pm	A Fresh Take on Lunch <i>Location: Palos Verdes Foyer & Terrace</i> Variety and choice are the hallmarks of lunch where you can experience indoor or outdoor dining options featuring locally sourced products from Terranea's grounds and the surrounding peninsula.	
1:30pm - 2:00pm	Digital Poster Program <i>Location: Palos Verdes Ballroom</i> Select which award-winning projects interest you and visit those digital posters to hear information about the project details. Attendees have an opportunity to ask questions of the award winners and will be able to easily network with small groups of peers who have common interests. This self-directed experience means you can focus your time on projects that are most relevant for you.  PowerINSIGHTS: Fueled by the Cloud, Analytics, and AI , Generac Power Systems  Advance Case Management AI Knee Machine Learning , Johnson & Johnson  Delivering Impact through Intelligent Discovery , MITRE  Quantum Computing for Innovation and Social Impact , The New School  Subscription Business Model Transformation , Rockwell Automation  Alpha Front-to-Back Data Quality Platform , State Street	Coffee & Conversation with CIOs <i>Location: Palos Verdes Ballroom</i> Hall of Fame inductees and CIOs from award-winning organizations meet with attendees in small group conversations to network, provide feedback on ideas, and offer insights about career development and leadership. Discussion Topic: What Does IT Democratization Look Like?  Max Chan , CIO, Avnet Discussion Topic: Creating a Culture of Collaboration & Engagement  Barbara Cooper-Jones , SVP & CIO, Enterprise Data and Technology Solutions, Ginnie Mae Discussion Topic: AI Adoption – Talent and Culture Considerations  Venkat Gopalan , Chief Digital, Data & Technology Officer, Belcorp Discussion Topic: Keeping Women in Tech  Randi Levin , CEO, RSL Technology Associates, Former NASA JPL CIO Discussion Topic: Putting Innovation at the Center of the Organization  Bianca Lochner , CIO, City of Scottsdale, AZ Discussion Topic: How Augmented Intelligence is Enabling the Workforce  Chris Nardecchia , SVP, Chief Digital & Information Officer, Rockwell Automation Discussion Topic: Putting the Right Data Strategy in Place to Improve Human Interaction  Devon Valencia , CIO, CareSource
2:00pm - 2:30pm	Networking Break <i>Location: Palos Verdes Foyer & Terrace</i> Grab a coffee or iced beverage, enjoy the fresh air, and connect with award-winning CIOs and sponsoring partners.	
2:30pm - 3:15pm	Keynote Panel: Team Excellence – Winning the Hearts and Minds of IT Talent <i>Location: Palos Verdes Ballroom</i> IT leaders today wear many hats. Sometimes courageous leadership is needed, other times it's transformational or operational skills that are required. This session will focus on the strategic and tactical skills and attributes that IT leaders need to innovate and drive growth at their organizations. The panel features award-winning CIOs who will share their thoughts about retention, burnout, building a culture aligned to business needs, and how to mentor and retain mid-level women.  Andi Karaboutis , Group Chief Information and Digital Officer, National Grid plc  Jim Swanson , EVP & CIO, Johnson & Johnson <i>Moderated by:</i>  Jed Yueh , Founder and CEO, Delphix  Randi Levin , CEO, RSL Technology Associates, Former NASA JPL CIO	
3:20pm - 3:50pm	Lightning Insights <i>Location: Palos Verdes Ballroom</i> Join us for a lively series of 5-minute market insights geared towards solving your biggest challenges. Managing the Innovation vs. Technical Debt Tug of War , <i>presented by Protiviti</i> IT Modernization requires a Distinctive, Trusted Experience , <i>presented by Spectrum Enterprise</i> Build Your Tech Team of the Future Now , <i>presented by Andela</i> Speed to Modern Technology: Imperatives for Today's Most Innovative CIOs , <i>presented by KPMG</i> RingCentral in Under 2 Minutes , <i>presented by RingCentral</i>	
4:00pm - 5:00pm	Cocktails on the Coast Networking Reception <i>Location: Palos Verdes Terrace</i> Enjoy a cocktail and live music while admiring picturesque views of the California Coast line.	
5:00pm	Registration Closes <i>Location: Palos Verdes Prefunction</i>	

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8:00am - 9:15am	Networking Breakfast <i>Location: Palos Verdes Foyer & Terrace</i> Grab a coffee and breakfast and connect with our sponsoring partners.	
9:15am - 9:20am	Welcome and Opening Remarks <i>Location: Palos Verdes Ballroom</i>  Alice Shandler , Event Director, IDC / Foundry	
9:20am - 9:40am	Keynote: Generative AI – Preparing for the Long-Term Impact <i>Location: Palos Verdes Ballroom</i> Ritu Jyoti’s research focuses on the state of enterprise AI efforts and global market trends for the rapidly evolving AI and Machine Learning (ML) innovations and ecosystem. Generative AI is not a fleeting trend but a powerful force that will reshape industries for years to come. This session will review practical applications and guidance for CIOs and CTOs as they take on an overarching leadership role in reshaping their organizations at this pivotal time. It will review business, organization, and technology architecture transformation to help organizations tap into emerging business models and achieve sustainable competitive advantage.  Ritu Jyoti , Group Vice President, Worldwide Artificial Intelligence and Automation Research Practice Global AI Research Lead, IDC	
9:40am - 10:25am	Keynote Panel: AI Adoption – Trends, Trust and Governance <i>Location: Palos Verdes Ballroom</i> Following her presentation, Ritu will moderate a panel discussion with award-winning CIOs who have gone beyond AI pilot programs. You will hear how leading organizations are implementing AI/ML technologies, how they are prioritizing investments, and the people and processes that have be in place to get the most value from AI technology.  Tim Dickson , Chief Information Officer, Generac Power Systems  Sheila Jordan , Chief Digital Technology Officer, Honeywell <i>Moderated by:</i>  Karen Hegarty, PhD , VP Cognitive Computing, Novant Health  Ritu Jyoti , Group Vice President, Worldwide Artificial Intelligence and Automation Research Practice Global AI Research Lead, IDC	
10:25am - 10:55am	Keynote: Moving People Forward By Leading Through Technology <i>Location: Palos Verdes Ballroom</i> As a processor of billions of digital transactions daily around the world, trust and security are at the core of Mastercard as a network. The company was awarded the CIO 100 Award for its work proactively mitigating the futuro risks related to quantum computing. Ed McLaughlin, President and Chief Technology Officer, Mastercard will discuss how Mastercard is leveraging technology to build an inclusive and secure ecosystem by taking a deep dive on how emerging technologies like quantum computing, tokenization, hybrid cloud and multi-rail are impacting our tech-enabled society and creating new opportunities.  Ed McLaughlin , President & CTO, Mastercard	
10:55am - 11:25am	Networking Break <i>Location: Palos Verdes Foyer & Terrace</i> Grab a coffee or iced beverage, enjoy the fresh air, and connect with award-winning CIOs and sponsoring partners.	
11:25am - 11:45am	Driving Success Together: The Relationship Imperative of CIO and C-Suite <i>Location: Palos Verdes Ballroom</i> Join us for an insightful session that delves into the transformative power of a strong working relationship between Chief Information Officers (CIO), the C-suite and their board. As the CIO, you likely hold the key to technology-driven strategy, but with the active involvement of other C-suite leaders, including finance, the potential for digital transformation can reach new heights. Drawing upon our Cloud Business Survey findings, we will explore how the dynamic interplay between technology decisions and financial strategy can help drive your organization forward. Learn some essential strategies to help balance scalability, uncover untapped value, effectively mitigate unplanned costs and help reshape the future of your organization. Be prepared to gain actionable insights that can, unlock hidden synergies, and harness the power of strong working relationship between these influential leaders.  Kumar Krishnamurthy , Technology Strategy Practice Lead, PwC  Daniel Priest , Cloud & Digital Leader, PwC	
11:50pm - 1:20pm	A Fresh Take on Lunch <i>Location: Palos Verdes Foyer & Terrace</i> Variety and choice are the hallmarks of lunch where you can experience indoor or outdoor dining options featuring locally sourced products from Terranea’s grounds and the surrounding peninsula.	
1:20pm - 4:00pm	Deep Dive Presentations & Discussion Groups <i>Location: Palos Verdes 6-8</i> Deep Dives provide big value in small group discussions. Sessions start with case study examples followed by discussions of options about how to achieve positive outcomes and overcome constraints. 1:20 pm – 2:35 pm Deep Dive into Cloud & Data This Deep Dive session offers unique access to research from IDC presented by GVP of Consulting and Research, Daniel Saroff. Daniel and Robert Ford from CoreStack will lead you through presentations and small group discussions to help you better understand if you are well positioned in your cloud and data strategy, in relation to peers, and where your gaps are. You will leave with a “checklist manifesto” to bring back to your teams related to critical issues including: • Cloud solutions for the modern data environment that acknowledge the reality that the “modern data stack” also includes legacy technologies. • Building a data culture to get value from your data. • Data integration and intelligence (DI) options and barriers. • Opportunities and unintended risk of Generative AI.  Daniel Saroff , GVP, Consulting and Research, IDC  Robert Ford , VP of Enterprise Strategy, CoreStack 2:45 pm – 4:00 pm Deep Dive into Customer & Employee Experience Human-centered design requires a pivot in strategy, mindset, and skillset. In this deep dive session, Devon will discuss how you can effectively implement a strategy to place customers at the center of your planning, rather than systems. Devon will share key insights about how to make this shift to improve human interaction by putting the right technology foundation and data strategy in place. Tips about creating a culture of diverse thinking for employees, with a focus on a long-game tech strategy, will also be shared. This is an opportunity to learn from an incredible and thoughtful leader. You will also get immediate feedback in small group discussions about how to apply these strategies in your organization.  Devon Valencia , CIO, CareSource	Leadership Masterclass <i>Location: Point Vicente 1&2</i> Sessions designed for senior IT leaders featuring candid presentations from peers and interactive discussions focused on critical executive level responsibilities. 1:20 pm – 1:30 pm Welcome and Opening Remarks  Dan Roberts , Host, Tech Whisperers Podcast: CEO, Ouellette & Associates 1:30 pm – 2:00 pm CIO Perspectives: Making a Difference Every Day Rob Carter joined FedEx in 1993. Shelia Anderson joined Aflac in 2022. These two extraordinary leaders both lead with.... See More  Shelia Anderson , SVP & CIO, Aflac  Rob Carter , EVP, Information Services & CIO, FedEx Corporation 2:00 pm – 2:30 pm Balancing Innovation and Risk According to CIO.com’s 2023 State of the CIO survey, CIOs see their No. 1 task by 2026 being driving... See More  Sven Gerjets , EVP & CTO, Mattel, Inc. 2:30 pm – 2:40 pm Break 2:40 pm – 3:30 pm Developing the Future Ready Workforce: Turning Vision into Action We kick off this session with a fireside chat featuring two of the most insightful, compassionate, and forward-looking... See More  Anupam Khare , SVP & CIO, Oshkosh Corporation, Inc.  Ghada Ijam , System CIO, Federal Reserve System 3:30 pm – 3:55 pm Unlocking Business Value: Digital Transformation That Goes Beyond Technology This high energy discussion illuminates Cisco’s ability to enable future growth at Qualcomm by partnering... See More  Cisco Sanchez , Senior Vice President and Chief Information Officer, Qualcomm 3:55 pm – 4:00 pm Closing Remarks  Dan Roberts , Host, Tech Whisperers Podcast: CEO, Ouellette & Associates
4:10pm - 4:30pm	Keynote: And the Answer Is – Why Is It Better to Be a Generalist? <i>Location: Palos Verdes Ballroom</i> “Greatest of All Time” Jeopardy! player Ken Jennings celebrates the advantages of being a person who thinks outside of multiple boxes. Following his insightful presentation, providing examples of how being a knowledgeable generalist advances innovative thinking, Ken will co-host the CIO 100 and Hall of Fame Inductee awards ceremony celebrating the GOATs of IT innovation.  Ken Jennings , Greatest Jeopardy! Player of All Time, Jeopardy! Co-Host & Best-Selling Author	
6:30pm - 7:00pm	CIO 100 Awards Cocktail Reception <i>Location: Palos Verdes Terrace</i> Join us for a Night with the Stars celebrating our 2023 Hall of Fame and CIO100 Winners. Bring your best Hollywood smile and get ready to walk the Red Carpet, you never know what celebrities may show up!	
7:00pm - 9:00pm	CIO 100 Awards & Hall of Fame Gala Celebration <i>Location: Palos Verdes Ballroom</i> Come celebrate IT excellence at this elegant dinner and awards ceremony. The 2023 CIO 100 Awards presentation will honor the winning organizations for their use of innovative IT to deliver business value, followed by the induction of our newest members into the CIO Hall of Fame.  Ken Jennings , Greatest Jeopardy! Player of All Time, Jeopardy! Co-Host & Best-Selling Author <i>Dinner Celebration Sponsored by KPMG</i>	
9:00pm - 10:00pm	Cake & Champagne: A Dessert Celebration <i>Location: Palos Verdes Terrace</i> Dessert Celebration Sponsored by Compucom	